



22 Health

INTRODUCING 22 HEALTH

22 Health is a new health plan that launched on January 1, 2026, to provide affordable, high-quality healthcare for individuals and families through the Health Insurance Marketplace. Backed by trusted hospitals and a robust provider network, 22 Health offers:

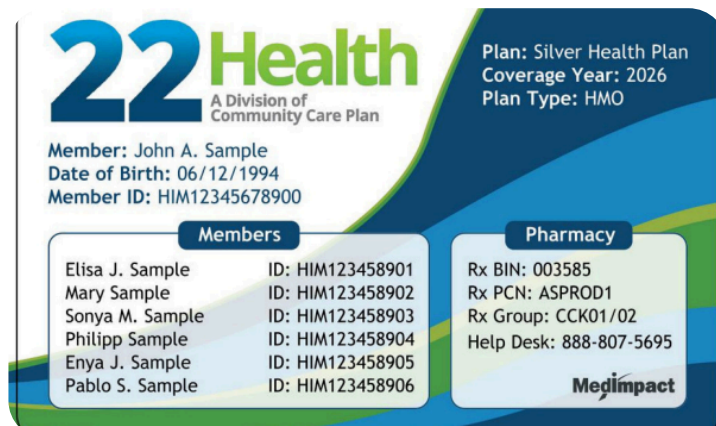
- Comprehensive coverage for medical, disease management, and prescription needs
- Specialized programs, including maternity and care coordination support
- Digital tools for easy access to benefits, virtual care, and health resources
- Streamlined enrollment through Healthcare.gov, online portals, and Health Family Insurance (HFI) brokers

22 Health is committed to making healthcare simple, accessible, and personalized for every member.

Identifying Member ID Cards

Providers are encouraged to review guidance on identifying member ID cards and verifying current contracted lines of business. Understanding these details helps support accurate eligibility verification and proper claims submission.

[Identifying Member ID Cards Provider Notice](#)



Important contacts

Pharmacy: MedImpact 1-800-788-2949

Laboratory: [Quest](#)

Member Services (Mon - Fri, 8 AM - 5 PM)

Email: support@22healthplan.com

Phone: 1-866-357-4082

Provider Operations (Mon - Fri, 8 AM - 5 PM)

Email: providersupport@22healthplan.com

Phone: 1-855-819-9506



CONTRACTUAL & DEMOGRAPHIC CHANGES

To keep provider directories accurate and ensure member access, contracted providers and groups must notify 22 Health of any material practice changes.

Submit updates to providersupport@22healthplan.com

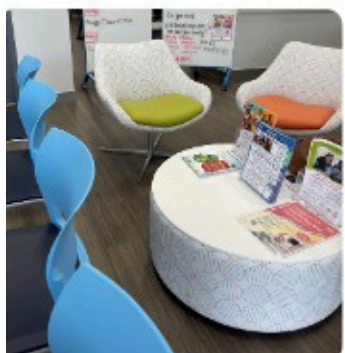
- Subject: Provider Change/Update - [Group Name] - [Effective Date]
- Attach roster/template or Notice of Change form
- Include effective date and supporting documents
- Use secure email or request a secure upload link if sending PHI

Have You Met Your REP Yet?

Your dedicated Provider Representative (PO Rep) is here to support you with operational questions and help you navigate resources.

Connecting with your PO Rep ensures you have the right guidance and timely assistance when you need it. Visit our website to find your assigned PO Rep and access their contact information today.

[PO Rep Contact Information](#)



heart

Health • Education • Access • Resources • Tools
Community Resource Center
 Powered by Community Care Plan

At HEART Community Resource Center, your patients can learn about FREE events and resources to help them make healthy choices and learn new skills.

With topics ranging from nutrition and maternity to job training and behavioral health, there's a HEART event for everyone. Visit ourheart.org for help with:

- ♥ Food
- ♥ Physical Health
- ♥ Money
- ♥ Support Groups
- ♥ Job Support
- ♥ Mental Health
- ♥ Parenting
- ♥ and more!

[Learn more about HEART](#)

Quick Links

- [PlanLink Provider Portal](#)
- [Healthy Rewards](#)
- [SAMHSA BH Services](#)
- [Medicaid Eligibility](#)
- [Papa Pals](#)
- [Virta](#)
- [HCPCS Codes Requiring PA](#)
- [Prescription Drug Monitoring](#)